Mobility Business Solutions

BLACKBERRY

BlackBerry 6750™

QUICK START GUIDE

READ ME FIRST

Bell

Making it simple.™

BLACKBERRY 6750™ QUICK START GUIDE

Congratulations on the purchase of **BlackBerry 6750 Wireless Handheld™.** This guide will help you set up your **BlackBerry 6750** and familiarize yourself with how it works.

Read your BlackBerry Wireless Handheld™ Getting Started Guide for important safety information and tips to use the handheld.

TABLE OF CONTENTS

What's in the Box 1

Setting up your BlackBerry

1. Setting up your Handheld 2

2. Setting up your E-mail 2

3. Using Web Client 9

Trouble Shooting 13

Using your BlackBerry 6750 15

Optional Wireless Services and Features 16

Bell Mobility – Our Agreement with you 19

WHAT'S IN THE BOX?

- **BlackBerry 6750**
- **Docking Cradle with AC power adapter**
- **Holster with Belt Clip**
- **Travel Charger with universal adapters**
- **BlackBerry Quick Reference Card**
- **BlackBerry Wireless Handheld – Getting Started Guide**
- **BlackBerry Desktop Software (CD-ROM)**

SETTING UP YOUR BLACKBERRY

Setting up your **BlackBerry** handheld is easy. Simply follow these steps and you will be up and running in minutes!

1. SETTING UP YOUR HANDHELD

Please follow the Getting Started Instructions provided in the **Getting Started Guide** (page 30) included in the box of your new handheld.

Please note that your handheld will automatically register on the Bell Mobility network. If this does not happen please follow the instructions on page 40 of the **BlackBerry Wireless Handheld – Getting Started Guide.**

Note: Please ensure that you have followed the **Getting Started** instruction in the guide **before** proceeding to step 2.

2. SETTING UP YOUR E-MAIL

a. Integrating with an enterprise e-mail account
Please follow the steps outlined on page 46 of the **BlackBerry Getting Started Guide**. Please contact your IT department for the set up of your handheld and confirm how you should get access to your e-mail. There are 3 ways to get access to Enterprise e-mail on your **BlackBerry Handheld**:

1. Using a **BlackBerry Enterprise Server (BES)**
2. Forwarding e-mail to **BlackBerry Web Client** (see page 7 of this guide)
3. Using a desktop redirector (your computer must remain on)

b. Integrating with a new or existing ISP e-mail account
If you integrate your desktop software with a new or existing ISP e-mail account, you must activate your account to send and receive e-mail messages. In order to do this you must create a **BlackBerry Web Client** account.

Creating a BlackBerry Web Client account

You can use **BlackBerry Web Client** to create your own account and begin to send and receive e-mail on your **BlackBerry Wireless Handheld** in minutes.

1. In your browser, open **www.bell.ca/wirelessemail** on a desktop Internet browser. Click on the **Web Client login** and select **Create your account**. The **BlackBerry Handheld E-mail Account Setup** page appears.
2. In the **PIN** and **ESN** fields, type the appropriate information for your handheld. **Note:** To find your **PIN** and **ESN**, click the **Options** icon on the **Home** screen on your handheld and then click **Status**. The **Status** screen appears.
3. Click **Submit**. The **Legal Terms and Conditions for use of BlackBerry Web Client** page appears. Read the terms and conditions and, if you accept the terms and conditions, click **I Agree** to continue. The **Personal Information** page appears. **Note:** You cannot proceed with creating an account if you do not accept the terms and conditions.
4. Complete all the personal information fields. These fields are required. You can select or clear the check boxes to receive a free **BlackBerry Connection** newsletter and to participate in market research and surveys for **BlackBerry**. Click **Submit**. The **User ID Information** page appears.
5. Complete the following fields:
   - **User ID:** Type a unique login name for your account. This name is the ID that you use to log in to **BlackBerry Web Client**, and also forms your new handheld e-mail address.
   - **Friendly Name:** Type the name that you want to appear in the From field of messages that you send. If you do not type a name, your e-mail address appears in the From field.
   - **Password:** Type a password for your account. ***Passwords must be four to eight characters in length, and they are case sensitive.***
   - **Re-enter Password:** Confirm your password.

6. Select a secret question from the drop-down list. In the **Secret Answer** field, type the answer to your secret question. If you forget your password, answer your secret question correctly and an e-mail message containing a new password is sent to your handheld. Click **Submit**. The **Account Setup Complete** page appears.
7. To integrate external e-mail accounts, click **Integrate Now**, and refer to the **Integrate external e-mail accounts** section of this document. If you do not want to integrate external e-mail accounts, click **Enter Web Client**. You can integrate external e-mail accounts at any time in **BlackBerry Web Client** on the **Profile** page.
8. **Install the BlackBerry Desktop Software**. In the **E-mail Integration Options** window, select **Integrate** with **new or existing ISP e-mail account**. Refer to the **Installation and Getting Started Guide** for more information.

Integrating e-mail accounts

You can configure **BlackBerry Web Client** to receive and consolidate e-mail messages from your other, external e-mail accounts.

To integrate a POP3 e-mail account

1. Log in to **BlackBerry Web Client** at **www.bell.ca/wirelessemail** (click on **Webclient Logon**) and select the **Profile** page, click **ISP e-mail account** or **other e-mail accounts**. The **My Integrated ISP and External E-mail Accounts** page appears.
2. Click **New**. The **Integrate my ISP and other external e-mail accounts** page appears.
3. Complete the following fields and click **Submit**:
   - **E-mail Address:** Type the full e-mail address of the account you want to integrate (for example, jean_marteneau@ispname.com).
   - **Your User ID/Login:** Type the login ID that you use to access the external e-mail account (for example, jmarteneau).
   - **Password:** Type the password for your other e-mail account.
   - **Re-enter Password:** Confirm the password for your other e-mail account.
4. If you are prompted to complete the **POP Mail Server** field, type the address of your ISP's mail server (for example, mail.ispname.com). Service providers commonly include POP mail server information in introductory or welcome material. If you do not know your POP mail server, contact your ISP.
5. If you are prompted to complete the **Port Number** field, type the appropriate port number. Often, the port number is 110. If you do not know the port number, contact your ISP.
6. Select or clear the **Leave messages on POP3 server** check box. If you clear the check box, you might lose important e-mail accidentally. Click **Submit**. **BlackBerry Web Client** authenticates your entry, and if the account is valid, the external e-mail account is successfully integrated. **BlackBerry Web Client** can now download all mail sent to this external e-mail account.
7. Click **Submit**.

To integrate with e-mail forwarding

If your ISP or e-mail provider offers this service, you can forward e-mail from your external e-mail account to **BlackBerry Web Client.**

If this option does not appear on the **Integrate my ISP e-mail account and other external e-mail accounts** page, your ISP does not offer this service. You can integrate external e-mail accounts that support POP3 mail retrieval.

1. On the **Profile** page, click **ISP e-mail account or other e-mail accounts**. The **My Integrated ISP and External E-mail Accounts** page appears.
2. Click **New**. The **Integrate my ISP and other external e-mail accounts page** appears.
3. Complete the **E-mail Address**, **Your User ID/Login**, and **Password** fields as described in **To integrate a POP3 e-mail account** above.
4. If e-mail forwarding service is available with your external e-mail account, you are prompted to select an integration method: **e-mail forwarding** or **POP3 retrieval**. Select the **e-mail forwarding** option and click **Submit**.

Note: If the e-mail forwarding option does not appear on the **Integrate my ISP e-mail account and other external e-mail accounts** page, you can contact your ISP and request that a rule be implemented for your account to forward mail to **BlackBerry Web Client**. Your mail provider might do this at no charge, or it may be a service offered for a monthly fee. For example, **Yahoo!®** forwards your mail to another e-mail account if you register for its **POP Access and Forwarding** premium services.

Note: E-mail forwarding leaves a copy of your message in your ISP e-mail account. Remember to delete messages that you no longer wish to keep when you log into your ISP e-mail account or you may run out of space to receive and forward messages.

To forward your company e-mail to your handheld

You can forward your company e-mail to **BlackBerry Web Client.**

Note: Check with your system administrator to verify that you are allowed to forward your company e-mail to your **BlackBerry Web Client** account. Forwarding e-mail to **BlackBerry Web Client** does not offer the advanced security features of the **BlackBerry Enterprise Server**.

- Create a forwarding rule in your desktop e-mail client to forward your e-mail to **BlackBerry Web Client**.
- Request your system administrator to create a forwarding rule directly on the enterprise server (**Novell® GroupWise, Sun® iPlanet,** etc.) to forward your e-mail to **BlackBerry Web Client**.

Specifying a Sent From Address

After integrating external e-mail accounts, you can specify a **Sent From Address**. Any messages that you send appear to be sent from the address you specify here. This functionality enables you to send all e-mail from a single address, regardless of how many external e-mail accounts you integrate with **BlackBerry Web Client**.

1. Click **Profile**. The **Profile** page appears.
2. Click **ISP e-mail accounts or other e-mail accounts**. The **My Integrated ISP and External E-mail Accounts** page appears.
3. At the bottom of the screen, click your **Sent From Address**. **The Integrate my ISP and other external e-mail accounts** page appears.
4. Select one of the following options:
   - Use your new **BlackBerry** handheld e-mail address for your Sent From Address (for example, jean_marteneau@bell.blackberry.net).
   - Select an integrated e-mail account address from the drop-down list (for example, jean_marteneau@ispname.com).
   - Type a customized e-mail address in the field.
5. Click **Submit**.

For additional information about **BlackBerry Web Client**, refer to the **BlackBerry Web Client Online Help**. For additional information about your **BlackBerry Wireless Handheld**, refer to the **BlackBerry 6750 Wireless Handheld–Handheld User Guide** on the CD provided.

3. USING WEB CLIENT

Managing account space

Use the following tips to reduce the amount of account space that you use:

- Locate messages that contain attachments, save the attachments on your computer and then delete the messages from **BlackBerry Web Client**.
- Monitor your **Deleted Items** folder; empty it of unwanted messages frequently.
- Set filters to sort unwanted messages to your **Deleted Items** folder.
- Disable sent message saving, which saves a copy of every message that you send to your **Saved Items** folder.

Importing contacts

You can import contacts into your **BlackBerry Web Client Address Book** from **Microsoft Outlook® 2000**. You must import a **.csv file**.

1. Open your **Address Book**.
2. On the menu bar, click **Import**.
3. Click **Browse**. In the **Choose file** window, select the file that you want to import, and click **Open**. The file appears in the **File** field.
4. Click **Add**. The imported contact information appears in your **Address Book**.

For more information on exporting your **Microsoft Outlook 2000** address book to a **.csv file**, refer to the **Microsoft Outlook Online Help** or the **BlackBerry Web Client Online Help.**

Creating groups

Groups are similar to mailing lists. Create a group to e-mail multiple contacts in your **BlackBerry Web Client Address Book** simultaneously, without selecting the contacts individually.

1. Open your **Address Book**.
2. Click **Groups**, which appears at the end of the **Character List** in your **Address Book**. The **Groups** list appears.
3. Click **New**. The **Add Groups** page appears.
4. In the **Group Name** field, type a unique name for the group. You cannot use the same name for multiple groups.
5. From the **Select Name** list, select the contacts that you want to include in the group and click the submit arrow button **(>)**. The contacts move to the **Group Members** list.
6. Click **Save** and close.

To e-mail a group, select it from your **Address Book** and click **Compose**, or type the group name into the **To** field of a message.

Ordering filters

Filters are applied to incoming messages in the order in which they appear in the filters list. As soon as a filter is applied to the message, no further filters are applied to it.

- If a filter at the top of your list contains very broad criteria, the more specific filters that appear below it in the filters list are not applied to incoming messages.
- To reorder your filters, click the up and down arrows beside each filter. In most cases the filters with the broadest criteria should appear at the bottom of the list.

Filtering unwanted e-mail

You can create filters with **BlackBerry Web Client** to prevent unwanted e-mail from being sent to your handheld.

1. Create a **BlackBerry Web Client** folder for unwanted e-mail. In the application frame, click **Add folder** and type a unique name for the folder, such as **Junk Mail**.
2. On the menu bar, click **Filters**. The **Filters** page appears. Specify the rules for this filter, providing the origin domains of e-mail that you do not want to receive on your handheld. For detailed information, refer to the **BlackBerry Web Client Online Help**.
3. From the **Move** to folder drop-down list, select the newly created **Junk Mail** folder.
4. Select **Do not forward to my handheld**. All e-mail that meets the criteria of this filter are moved to the new folder and are not sent to your handheld.

Selecting multiple messages, contacts or filters

To select multiple items in a list, select the check boxes on the left side of the list. The items that correspond to selected check boxes are highlighted. To highlight all of the entries in a list, select the **Select-all** check box in the list title bar.

Using your Reply to Address

Specify a **Reply to Address** to control the address to which replies to your messages are sent. If you have set your **Sent From Address** to a POP3 integrated account, you can receive replies more quickly by setting your **Reply to Address** as your default handheld e-mail address.

1. On the menu bar, click **Options**. The **Options** page appears.
2. In the **Reply to Address** field, type the address to which you want the replies to your messages to be sent.
3. Click **OK**.

Setting an automatic reply

Set your **Auto Reply** to automatically send a message to anyone who sends you a message while you are unavailable.

- Your **Auto Reply** is only delivered once every seven days to each person who sends you a message. If you modify your **Auto Reply** during this time, the duration is not reset automatically. You should disable and then enable your **Auto Reply** to make sure that anyone who e-mailed you in the past seven days receives the updated **Auto Reply**.

Managing multiple service books

If your company operates a **BlackBerry Enterprise Server**, you might be able to integrate a separate **BlackBerry Web Client** account with your handheld. Contact your system administrator to determine if you can obtain a **BlackBerry Web Client** account in addition to your enterprise account. **BlackBerry Web Client** uses a different service book than the **BlackBerry Enterprise Server** to send and receive e-mail on the handheld.

- If you are using a **BlackBerry 6750** series of wireless handheld, after you compose a message, select the service book from which to send the message. This option appears when you click the trackwheel to send the message.

Unless you specify otherwise, your **BlackBerry Wireless Handheld** sends replies that you compose on the handheld from the same service book that received the original message.

TROUBLESHOOTING

The following sections contain tips you can use if you are having trouble with your **BlackBerry** handheld or **BlackBerry Web Client**.

Messages are not being sent or received

If your **BlackBerry Wireless Handheld** is not receiving messages, verify that you are in an area of wireless coverage. Refer to the **Handheld User Guide** for descriptions of the network status icons and wireless coverage indicators on the handheld. If you are in an area of wireless coverage and your handheld is inactive, you can request the **BlackBerry Web Client** service book to be resent to your handheld.

1. On the menu bar, click **Profile**. The **Profile** page appears.
2. Click **Send Service Book**. Your handheld will receive a new service book that enables you to resume sending and receiving e-mail. If you are still experiencing problems call Bell Mobility customer support at **1 877 DATA-123**.

Note: If you load new applications onto your handheld using the **Desktop Software**, you may have to resend the service book to your handheld using **BlackBerry Web Client**. If you are not receiving messages sent to your e-mail addresses, verify that you have not exceeded your storage space quota in your e-mail account. If you have, new messages may not be delivered to your account.

Recovering your password

If you forget your password, retrieve it by answering your **Secret Question**. On the **BlackBerry Web Client** login page, click **Forgot your password?** and provide your user ID. If you successfully answer your **Secret Question**, a new temporary password is sent to your handheld in an e-mail. You should change your password the next time that you log in to **BlackBerry Web Client**.

If you are not in an area of wireless coverage and cannot receive the temporary password on your handheld, contact your service provider for additional assistance. You can find your service provider's contact information by clicking **Require assistance?** on the **BlackBerry Web Client** login page, or **Obtaining additional assistance** on the **BlackBerry Web Client Online Help** introduction page.

Logging in to BlackBerry Web Client

The following components are required to log in to **BlackBerry Web Client:**

- **Internet Explorer** 5.01, 5.5, 6.0 (or higher patches) or **Netscape Communicator** 4.08, 4.58 (or higher patches) with **JavaScript** enabled.
- **Windows 95/98/ME/NT4/2000/XP** or **Macintosh OS 9.0** or **10.0**.

USING YOUR BLACKBERRY 6750

Make sure the wireless radio is turned on using the **airplane** icon. The airplane icon should appear on the screen of the handheld.

To send an e-mail:

- Scroll to the **envelope icon** and press in the trackwheel
- Press in the trackwheel again and select **Compose E-mail**
- Select an **e-mail address** from your contacts or select **Use Once**
- Enter subject and message
- Press in the trackwheel and select **Send message**
- Press in trackwheel

To make a voice call:

- Scroll to the **phone icon** and press in the trackwheel
- Select the **phone number** you would like to call or select **One Time Dial**
- Press in the trackwheel and select the number you would like to call (e.g. **416-555-5555**)

To use the Browser:

- Scroll to the **Globe icon** and press the trackwheel
- Select **Home Page** and press the trackwheel
- Select **Get Link** from the drop-down menu and press in the trackwheel
- Select the **browser category** and press in the trackwheel
- Select the **menu item** and press in the trackwheel
- Highlight **Select Option** and press in the trackwheel

For additional information, please refer to the **User Guide** on the **CD ROM.**

OPTIONAL WIRELESS SERVICES AND FEATURES

The following are just a few of the optional features that are available to you to use along with your new voice enabled handheld.

Message Centre

Message Centre is a versatile, easy-to-use automated voice messaging services that is an optional feature available to you with your new voice-enabled handheld. The service answers your voice calls and records your callers' messages when you're on the line, away from your handheld, out of coverage area or have the voice capability of your handheld turned off. It can store up to 25 messages for as long as 7 to 14 days (depending on the province) and your pass code ensures all your messages are completely private.

Setting up your Message Centre mailbox

From your BlackBerry 6750 Handheld

1. Select the **phone icon** and press in the trackwheel
2. Press the trackwheel and select **Call Voice Mail**
3. The phone number will not automatically be set up, the device will prompt you for the phone number, please enter # followed by the phone number (e.g. #**4165555555**)
4. Press **Call**
5. Your **Voice Mail** number is now programmed
6. When prompted, enter the **temporary password** assigned to you by your Bell Mobility Customer Care Representative. **Be Sure to ask for this code when you call in to activate your phone or to add this feature to your account.**
7. When prompted, **enter a new 4 to 15 digit pass code of your own**. You may use any numbers you like as long as you **do not begin your pass code with zero**.
8. Follow the prompts to record your name.
9. Follow the prompts to record your own personal greeting or to use the standard greeting.

From a landline phone:

1. Dial your cellular number. When the system answers, press the # key.
2. When prompted, enter the **temporary pass code** assigned to you by your Bell Mobility Customer Care Representative. **Be sure to ask for this code when you call in to activate your phone or to add this feature to your account.**
3. When prompted, **enter a new 4 to 15 digit pass code of your own**. You may use any numbers you like as long as you **do not begin your pass code with zero**.
4. Follow the prompts to record your name.
5. Follow the prompts to record your own personal greeting or to use the standard greeting.

Here's how to use Text Messaging

Phone to Phone:

Send short messages to Bell Mobility subscribers or subscribers provisioned for the service with other Canadian wireless carriers whenever you like. All that's required is a **CH@T** ready handset or data device and the Bell Mobility cellphone number you want to send a message to.

By E-mail:

Bell Mobility assigns a personal e-mail address composed of the cellular phone number to each **Text Messaging** subscriber (e.g. **4165555555@txt.bellmobility.ca**). Your friends and business contacts can therefore reach you by sending an e-mail to this address.

World Wide Web:

Text messages can also be sent from our website at **www.txt.bellmobility.ca** Simply type your message and click **Send**. The recipient will get the message in seconds. For more information on **Text Messaging**, visit **www.bell.ca/datadevices**

OTHER FEATURES AVAILABLE TO YOU

Bell Mobility has more features and services available to you. For more information on the availability of these features and services, please visit our website at **www.bell.ca** Please note that some features may not be available in all areas.

QUESTIONS?

Visit us at **www.bell.ca/datadevices**

For Billing and Services inquiries, call **1 800 667-0123**.

For Technical and Data Support call **1 877 DATA-123** or e-mail: **digitaldata@mobility.com**

BELL MOBILITY—OUR AGREEMENT WITH YOU

This is our agreement with you, our customer. By activating your handheld and using our service you agree to these terms. In these terms, "we" and "our" refer to Bell Mobility. If you have any questions, please contact your local Bell Mobility location, call a Customer Service Representative at **1 800 667-0123**, or visit us at **www.bell.ca**

Service Rules: Bell Mobility trusts you will not use our service for any illegal or abusive purpose. For your own safety, and to protect the integrity of the Bell Mobility network, do not resell your service or allow any alternation of the electronic serial number on your mobile phone/handheld. In addition, you must agree to follow all service regulations issued or adopted by Bell Mobility.

Telephone Numbers: You have been assigned a cellular phone number, however you do not own this number. Bell Mobility may in the future be required to change your number. We will not be liable for this change, but we will notify you of it in advance.

Deposit: If your credit rating or usage charges warrant, Bell Mobility may require a refundable deposit from you. This deposit may be used to pay any account balance in arrears.

Paying Your Bill: Your monthly invoice will include charges for: a monthly service plan fee; airtime usage (billed in one minute increments); long distance; roaming; a one-time connection charge; optional features you have selected; a monthly system access fee; taxes and Joint Account charges, if applicable. Your monthly bill must be paid by its due date or you will be charged interest at the rate of 1.5% per month compounded (19.65% annually). The rate of interest will increase to 2% in February 2003.

Bell Mobility guarantees you will not experience an increase in your airtime rate and monthly service plan fee for the term of your contract. However, other miscellaneous features or directory charges may change over the course of your contract. At the end of your term your service will be renewed on a monthly basis, and if at this time your rate plan is no longer available, Bell Mobility will provide you with an alternative rate plan. If your employment entitles you to participate in a corporate account plan, your rates and promotional offers will be subject to your employer's agreement with us.

Temporary Service Interruption: Bell Mobility will not be liable for any miscommunication that occurs if you experience a temporary disruption of service due to maintenance, repair or failure of our network.

Limitations of Liability: Except for physical injuries, death or damage to property caused by our negligence, Bell Mobility is not liable for:

- defects or failures in transmission.
- any damages, loss of profits, loss of property, loss of earning, loss of business opportunities, personal injury, death or any other loss however caused, resulting directly or indirectly in connection with this Agreement or your use of the Service, including any 911, roaming or other services and features;
- this limitation applies to acts or omission of Bell Mobility, its employees, agents and person for whom it is legally responsible, whether negligent or otherwise;
- this limitation does not apply to the disclosure of customer confidential information;
- any content transmitted on our network, including content that may be dangerous, defamatory or annoying or which may infringe anyone's intellectual, privacy or other rights;
- any directory listing or failure to provide or create a directory listing.

We make no representation and give no warranties with respect to your phone or other equipment other than those provided by the manufacturer.

We also make no representation and give no warranties, express or implied, with respect to the suitability for any particular purpose of the service, your phone or any other equipment.

Indemnity: You will indemnify us from all damages, losses, expenses and any action, claim and judgement which may be made against us by anyone in connection with your use or misuse of the service or violation of these terms of service.

Loss or Theft: Please notify us immediately if your phone/handheld is lost, stolen or destroyed. You will be responsible for replacing your handset and for all fees and charges incurred prior to notifying us. These charges will include a termination penalty, if you decide to discontinue your service.

Confidentiality: With the exception of your name and address, all information you've shared with us is considered confidential and will not be disclosed by us to anyone other than you or:

- a person who in the reasonable judgment of Bell Mobility is acting as your agent;
- another telecommunications service provider, on a confidential basis, and provided the information is to be used solely to offer efficient and cost-effective establishment or provision of telecommunications services, and disclosure is made on a confidential basis with the information to be used only for such purposes;
- upon your request, to any person providing a directory assistance or listing service, provided that disclosure of information other than your name, address and listed phone number is made on a confidential basis with the information to be used only for such purposes;

- an agency regarding collection and credit performance or other administrative functions, provided the information is released only for such purposes;
- a law enforcement agency whenever Bell Mobility has reasonable grounds for believing that you have knowingly supplied Bell Mobility with false or misleading information or that you are involved in unlawful activities directed against Bell Mobility.

Call Display: Unless you specifically notify Bell Mobility otherwise, you consent to the display of your phone number on outgoing calls. You may block the display on a per call basis by dialing ***67** before you call the number.

Roaming: You may use your mobile phone/handheld throughout North America with the help of our roaming service.

While roaming, you will be using another wireless carrier's network so you will be subject to the terms of service, including liability provisions, imposed by the other carrier. Note that roaming capabilities may be limited depending on the service options you choose. Please contact Customer Service for clarification of roaming availability and rates or visit us at **www.bellmobility.ca**

Equipment: Your phone/handheld and accessories purchased or leased through Bell Mobility are limited to the manufacturer's warranty. The ownership of any leased equipment will be transferred to you once we receive your final payment. Until that time, Bell Mobility can take possession of the equipment and charge you any outstanding balance.

Transfer of Responsibility: If you have received your Bell Mobility box as a gift and the phone/handheld has already been activated, you may wish to transfer the Bell Mobility account into your name. To do so, both you and the gift purchaser must contact our Customer Care Department at **1 800 667-0123**. A service fee will be charged to the new account holder.

Terminating Your Agreement: If you choose to discontinue your service after activating the phone/handheld, no refund of all or part of the purchase price will be remitted. Bell Mobility requires 30 days written notice prior to terminating your service. If you choose to terminate your service prior to the expiration of your agreement, you will pay an early termination charge of no more than $99. Bell Mobility may interrupt or cancel your service at any time if you do not pay any amount when due, including a required deposit, or if you violate any term of this agreement. You will be responsible for all charges outstanding on the date of termination.

Consent: Bell Mobility may share your customer file with its agents, dealers or related companies in order to promote or market new products and services to you. If you do not wish to be contacted in this regard, please notify Bell Mobility in writing at: Customer Service Support, 5099 Creekbank Rd., Mississauga, ON L4W 5N2.

Complete Agreement: I accept that this agreement cannot be modified by any sales representative, agent or Bell Mobility employee. I understand that this agreement is not transferable without the written consent of Bell Mobility. By activating your phone/handheld and using your carrier's service, you agree to these terms. If you do not agree with the following terms of service, do not proceed with activation and return the phone inactivated, undamaged and with all its original packaging. Once activated, no returns will be accepted.

Information Shared with Bell Companies: The Bell Code of Fair Information Practices and Bell Customer Privacy Policy set out Bell's commitment to protect your privacy rights and details our obligations for safeguarding your personal information. Personal information is information about an identifiable individual, and includes information about your product and service subscriptions and usage. The Bell Code of Fair Information Practices and Customer Privacy Policy apply to the Bell companies, including Bell Canada, Bell Mobility, Bell ExpressVu, Bell Nexxia, and Bell World or Espace Bell stores. You can view the full Code and Privacy Policy at **www.bell.ca** or by calling **1 800 667-0123** for more details. Bell Mobility may share your customer information with affiliated companies such as Bell Canada and Bell ExpressVu to help us identify your information, communication, and entertainment needs, and provide you with relevant information, advice and solutions. If you prefer that Bell Mobility not share your personal information among the Bell companies, please visit **www.bell.ca** or call us at the number shown on your bill. The Bell companies do not provide or sell personal information about you to any outside company for use in marketing or solicitation, except with your explicit permission.

The BlackBerry and RIM families of realted marks, images and symbols are the exclusive properties of and trademarks of registered trademarks of Research In Motion Limited – used by permission.